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# CIGNA SINGAPORE EMPLOYEE HEALTH BENEFITS

CIGNA CARE CONNECT<sup>SM</sup>



Connecting You with Quality  
Healthcare and Wellness Solutions



# A GLOBAL LEADER IN HEALTH WITH LOCAL EXPERTISE AND SOLUTIONS

Cigna has global sales footprints in 30 countries and jurisdiction with more than 40,000 employees serving our customers worldwide. In Singapore, we have established a variety of products for local market needs with one clear vision that we are on a journey to become truly customer-centric.

## WHO WE ARE

Cigna is a global health solutions company dedicated to improving the health, well-being and peace of mind of those we serve.

You can depend on Cigna to help you get the care you need and the service you deserve with our tailored plans. No matter where life leads you, we are with you. All the way.



## WE UNDERSTAND OUR CUSTOMERS

and work together to help them achieve healthier, more secure lives.

WE SERVE

**95 MILLION+**

customer relationships around the world\*

WE OFFER

- Employee Benefits
- Healthcare
- Dental
- Individual Health
- Mental Wellness

WE COLLABORATE

**800+** relationships with providers and clinics in Singapore.

\*Collaborations with providers, clinics and facilities globally will differ by products and markets.





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# OUR MISSION

Improve the health, well-being and peace of mind of those we serve.

At Cigna, we understand health care costs can be financially significant to your company and your employees. Aside from providing extensive medical insurance coverage for your employees when they are ill, our solutions also include preventive care, clinical and lifestyle coaching to keep your employees in good health.

Our network and customer service will ensure that your employees receive the best possible care.

# THE CIGNA DIFFERENCE

We care about people’s health.

 <p>Delivering service excellence</p>	 <p>Experts in compliance</p>	 <p>Clinical support and wellbeing engagement</p>
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# HOLISTIC SOLUTIONS FOR EMPLOYERS

## EMPLOYERS



### COMPLIANT SOLUTIONS

- Licensed by Monetary Authority of Singapore to issue short-term group health insurance policies.
- Cigna provides compliant solutions in 30 countries and jurisdictions.

### EASY ADMINISTRATION

- Client's Portal for employers to manage their organisation's healthcare plan.

### COST MANAGEMENT SOLUTIONS

- Chronic condition and case management processes.
- Effective monitoring of member claims.
- Fraud investigation.

### EMPLOYER-CENTRIC PROGRAMMES

- Health and wellbeing programmes to keep your employees productive and in good health.



# HOLISTIC SOLUTIONS FOR EMPLOYEES AND THEIR LOVED ONES

## EMPLOYEES



### ACCESS TO HEALTHCARE

- More than 800 network panel doctors island-wide
- Quick and easy access to private medical specialists
- End-to-end inpatient service (from admission to hospital payment)

### DIRECT BILLING FOR HEALTHCARE VISITS

- Hassle-free, cashless access to alleviate financial concerns when care is the utmost importance. Cigna members enjoy direct billing access with just a show of their member's card.
- Guarantee of Payment for inpatient treatment for private and government restructured hospitals.

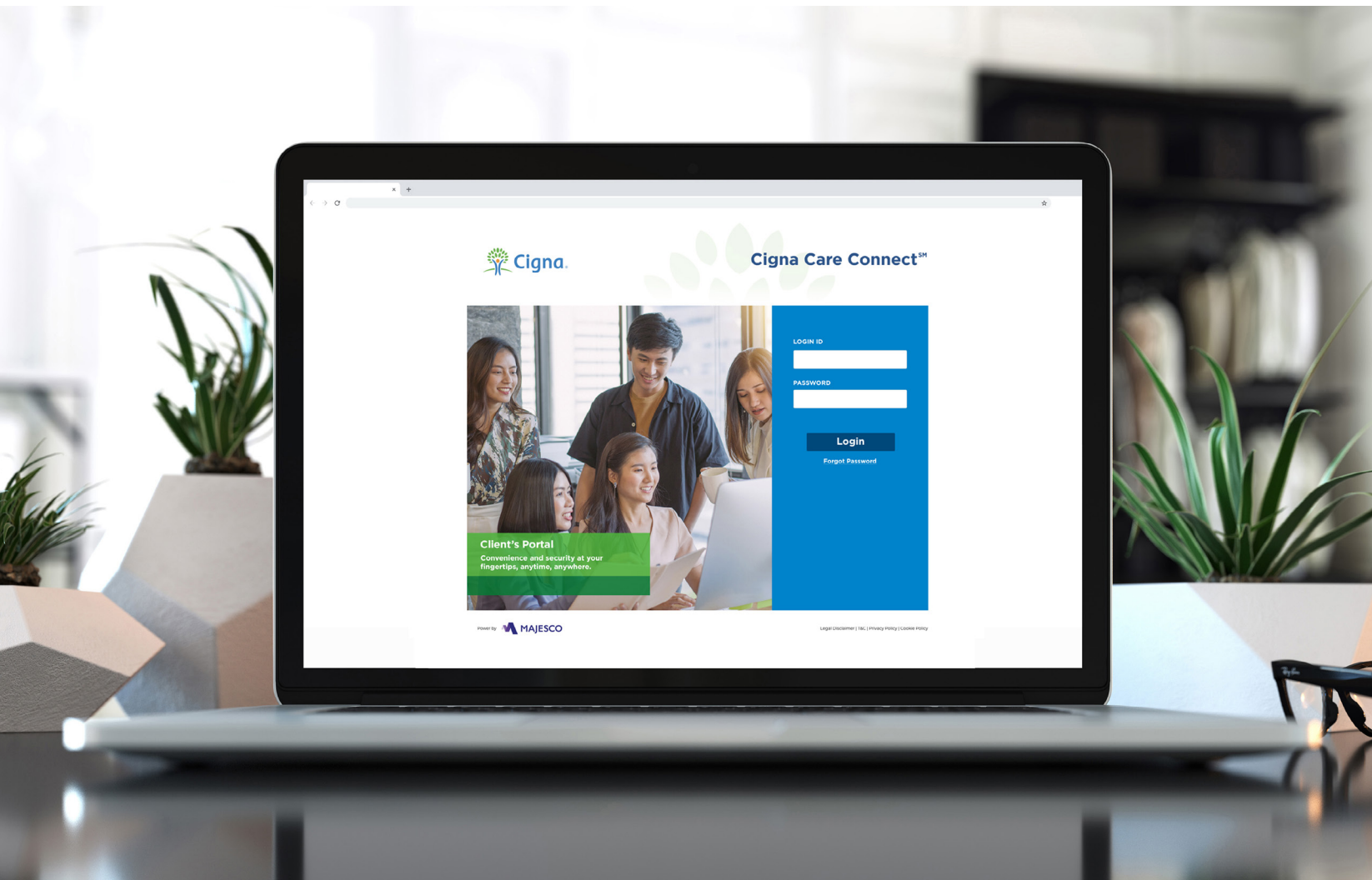
### EASY ONLINE ADMINISTRATION

- Access to website and mobile app for benefit details and claims administration
- Paperless claim submission
- Processing of claims within 8 working days (upon full submission of required claims details)





# ONLINE SERVICES FOR EMPLOYERS



It is simple, it is fast, and it has everything you need.

Through the Client's Portal, you can benefit from the following:

- **View** member and dependent details
- **Run** membership reports and policy agreements
- **View** policy benefits

# ONLINE SERVICES FOR EMPLOYEES

Your employees can submit claims anytime, anywhere.

We are dedicated to ensuring your employees have access to their Cigna benefits and services anytime and anywhere they need them.

Enjoy easy access online at [www.mycigna.com.sg](http://www.mycigna.com.sg) or download the Cigna Care Connect mobile app through Apple Store or Google Play Store.

- **Submit and track** claims anytime, anywhere
- **View and print** e-cards
- With the mobile app, your employees can use their device's camera to upload claim documents
- Clinic locator for the nearest care



# GET IN TOUCH TO FIND OUT MORE

Our local sales managers are only a call away.  
Feel free to contact them or email us.



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